

Bronze – Silver – Gold grading

Bronze – Silver – Gold grading is a reward program AdHoc Translations has introduced to recognize, highlight and thank our top vendors for excellent collaboration. On the next page you will find the criteria and the benefits for each level of grading.



Bronze – Silver – Gold grading

Gold

Requirement* – 100+ jobs done in 12 months + 2 approved domains** + at least one domain passed with excellence OR >3 approved domains

Benefit– certificate, references upon request, 15 days payment terms, bottle of wine, feature in the newsletter?

Silver

Requirement* – 50+ jobs done in 12 months + 2 approved domains or at least one domain** passed with excellence

Benefit – certificate, more work and references upon request

Bronze

Requirement* – 20+ jobs done in 12 months + 1 approved domain**

Benefit – certificate, more work, flagged as Bronze to PMs (and so preferred over vendors without the status)

*Any fails or complaints on the profile within the last 12 months may disqualify the vendor from this grading

**We have conducted an evaluation in a specific domain and approved the result



AdHoc Quality Assurance Champion

This status is assigned once a year to our vendors who have completed a certain number of quality evaluation forms when proofreading.*

- *A certificate is awarded to all who have completed at least 10 evaluations in 12 months*
- *Those who have completed 20 or more in 12 months will also receive a special thank you gift from AdHoc Translations*

**This is a standardised form that in some cases is part of the proofreading process. Regular QA ensures that we consistently keep our quality high ensuring customer satisfaction and more work for all of our translators.*

